

Dear Guest,

We welcome you to Villa Anna Maria, we ask you a minute to read carefully some of the provisions and rules of community life applied from our Hotel and avoid, later on, any misunderstandings

- The agreed cost of your stay is per person, per day, excluding tourist tax.
- On the day of arrival the rooms are available from 14.00.
- On the day of departure the rooms must be vacated by 10.00.
- Depending on availability, it is also possible to ask for a "late departure", in which for a fee of 30 € you can have the use of your room until 17.00.
- For night arrival (between 23:00 and 7:00) there is a surcharge of 20€ per room
- In the case of a late arrival or an early departure, the cost of the room will be debited for the entire period at the discretion of the management.
- The booking deposit will be withheld for any cancellations made less than two weeks prior to the date of arrival at the discretion of the management
- When a reservation is confirmed by providing your credit card details, we reserve the right to check coverage by "virtually booking" the total amount of your stay. The virtual reservation it will be cancelled automatically after 30days .
- Pets are welcome in the hotel (for a fee of 5 €) provided that the owners comply with the rules of community life and good manners.
- The reception is open from 08,00 to 22.00. Those who wish to settle the bill the night before departure must inform the reception by 18,00.
- For those who wish to enter the hotel after 22.00, the door code must be obtained from the reception. In addition, absolute silence is expected as to not disturb the other sleeping guests.
- During the winter season it is possible to leave your skis and ski boots, FREE of charge, (when presenting a voucher) at the RENTAPLAY deposit located close to the gondola.
- WIFI is available and FREE of charge. The password can be obtained from the reception.
- The storvatt hot tub can be used FREE of charge, but it is necessary to book at reception. For the cost of 5 € a bathrobe will be provided.
- It is not permitted to bring your own soft or alcoholic drinks into the hotel lounge, unless you benefit from the "Bouchon" service (in which for the fee of 7 € the hotel will provide glasses and a corkscrew).

